# **Privacy Policy**

Effective Date: April 2025

Website: www.STIMUL8Pro.com Operated by: Smart Solutions RX

#### 1. Overview

Smart Solutions RX ("we," "us," or "our") respects your privacy and is committed to protecting the information you share with us. This Privacy Policy explains how we collect, use, and safeguard your personal information when you visit www.STIMUL8Pro.com ("Site"), use our telehealth services, register for programs, or engage with third-party partners such as Hallandale Compounding Pharmacy and data storage and or sharing related to ALO Test genetic testing.

By using this Site or any affiliated services, you agree to the terms of this Privacy Policy.

#### 2. Information We Collect

We may collect and store the following types of personal and healthrelated information:

A. Personal Identifiable Information (PII)

- Name, email address, phone number
- Date of birth, mailing address, provider registration data
- Account login credentials

#### B. Health Information

- Responses to health intake and lifestyle forms
- Telehealth visit notes and communications
- Medication history and treatment preferences
- Genetic testing data submitted via the ALO Test platform

#### C. Technical Information

• Browser type, IP address, device information, cookies



#### 3. How We Use Your Information

Your data is used to:

- Provide access to and support for our STIMUL8 Certification and PRO programs
- Facilitate telehealth consultations with licensed providers
- Submit prescription information to licensed third-party pharmacies, including Hallandale Compounding Pharmacy
- Process and interpret genetic testing data for clinical or educational use
- Respond to inquiries, send updates, and administer your account
- Comply with legal and regulatory obligations

## 4. Use of Telehealth & Genetic Testing

Our telehealth services are provided in partnership with licensed healthcare professionals. Information shared during these visits is protected under HIPAA regulations and only disclosed to authorized parties (such as Hallandale Compounding Pharmacy) for prescription fulfillment. Similarly, genetic data submitted for the ALO Test is stored securely and is only accessible to our Medical Director, the certified laboratory, and the clinical support team directly involved in data analysis, report generation, and treatment planning.

## **5. Sharing Your Information**

We do not sell your information. We may share limited data with:

- Licensed telehealth providers
- Authorized pharmacy partners such as Hallandale Compounding Pharmacy
- Genetic testing laboratories affiliated with ALO Test
- Secure third-party platforms for order processing and hosting

All third-party partners are required to adhere to applicable privacy and data security regulations.



## 6. Data Security

We implement administrative, technical, and physical safeguards to protect your information. These include:

- Encrypted storage of sensitive health information
- Secure telehealth communication platforms
- Controlled access for authorized personnel only

## 7. Your Rights

You may:

- Request access to or correction of your data
- Withdraw consent where applicable
- Request deletion of non-medical data not governed by legal retention requirements
- Opt out of marketing communications at any time

#### 8. Minors

Our services are intended for use by individuals 18 years of age or older. We do not knowingly collect personal information from minors.

# 9. Updates to This Policy

This policy may be updated periodically. Revisions will be posted on this page with a revised effective date.

### 10. Contact Us

If you have any questions or concerns regarding this policy, contact us at:

(239) 451–5650

⊕ www.STIMUL8Pro.com

